From: <u>Pirzadeh, Michelle</u>

To: <u>Bilbrey, Sheryl; Fleming, Sheila; Grandinetti, Cami</u>

Subject: Fwd: AMAZING job on Portland Harbor Proposed Plan Community Involvement!!!

Date: Friday, July 22, 2016 1:58:12 PM

Attachments: image001.png

image002.png image003.png image004.png image005.png image006.png

FYI

Sent from my iPhone

Begin forwarded message:

From: "Holsman, Marianne" < Holsman.Marianne@epa.gov>

Date: July 21, 2016 at 1:23:38 PM PDT

To: "Conley, Alanna" < conley.alanna@epa.gov >, "Knudsen, Laura"

< Knudsen. Laura@epa.gov>

Cc: "Kelly, Joyce" < Kelly.Joyce@epa.gov >, "Philip, Jeff"

< <u>Philip.Jeff@epa.gov</u>>, "Pirzadeh, Michelle" < <u>Pirzadeh.Michelle@epa.gov</u>>,

"Smith, Judy" <<u>Smith.Judy@epa.gov</u>>, "Morrison, Kay"

<morrison.kay@epa.gov>, "Williamson, Ann" < Williamson.Ann@epa.gov>

Subject: AMAZING job on Portland Harbor Proposed Plan Community Involvement!!!

Hello Alanna and Laura:

I'm just back from my quick trip down to attend the last Portland Harbor Proposed Plan public meeting and I wanted you to know how very impressed I was. I am so glad I am I was there last night so that I could fully appreciate all that you both have done to make sure the full breadth of the affected communities are able to engage and participate the process.

What impressed me most was the attention to every possible detail to ensure that all facets of the community had options so they could choose to participate in ways they were comfortable with — multiple language interpretation services, fact sheets in multiple languages, private comment rooms, public comment rooms, comments in writing on the computer in the event space, lots of EPA technical folk to talk with, meetings that ran virtually all day long to accommodate everyone's schedules — you thought of and provided it all!! Again, the details associated with that type of planning are truly mind boggling and you had it all down pat. Right down to the snacks for all the staff who were there helping!

I was so pleased last night to see the good turn out and the diversity of the audience – truly a cross section of the community – all the work that Alanna has done over the years reaching out to underserved groups truly paid off and people came out last night when it mattered most. People from all age ranges, many ethnicities and all walks of

life. It was very heartening.

Thanks to your efforts, the Portland Harbor community is truly well informed and has been able to meaningfully engage in the process of remedy selection for the site. In other words, you were very successful in delivering true community involvement on this project.

Thank you both so much for all you've done recently and Alanna, all you've done in the years you've been on the project. And Judy, you were there at the very beginning, so thank you for your early work getting the CAG/TAG set up and getting things off on a solid footing. Kay, thank you for your, "always at the ready," support. You're there when we need you and this was one of those times!

Great, great work everyone! An amazing representation of the agency. Well done.

Marianne Holsman

Public Affairs Director

EPA Region 10

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